

# PARTS REPLACEMENT WARRANTY REQUEST FORM

Must be filled out clearly and completely to receive warranty consideration. Please print in black or blue ink only.  
NOTE: WARRANTY CLAIMS CAN TAKE UP TO 120 DAYS. TOP COPY - COMPANY BOTTOM COPY - CUSTOMER



DATE \_\_\_\_\_

## CUSTOMER INFORMATION

Customer: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone number: \_\_\_\_\_ Phone Extension #: \_\_\_\_\_

## TRUCK INFORMATION

Make: \_\_\_\_\_ Model: \_\_\_\_\_  
Complete 17 digit VIN: \_\_\_\_\_  
Engine Parts Only: \_\_\_\_\_ Engine Model: \_\_\_\_\_  
Serial Number: \_\_\_\_\_

## PART INFORMATION

Original purchase date: \_\_\_\_\_  
Original part invoice#: \_\_\_\_\_ Replacement part invoice#: \_\_\_\_\_

*Replacement invoice from authorized dealer is required for refund requested claims.*

Part failed date: \_\_\_\_\_  
Miles on vehicle when part was installed: \_\_\_\_\_  
Miles on vehicle when part failed: \_\_\_\_\_  
Part description: \_\_\_\_\_  
Part number: \_\_\_\_\_  
Failed component serial number (if applicable): \_\_\_\_\_  
Reason for failure (please be clear and descriptive): \_\_\_\_\_  
\_\_\_\_\_

## Customer signature >

*LA Freightliner use only*

Refund due? Yes  No  Warranty tag#: \_\_\_\_\_

Core credit due Yes  No  Core credit invoice#: \_\_\_\_\_

Part received by (please print): \_\_\_\_\_

Manager Approval: \_\_\_\_\_



- LA Freightliner • South Bay Truck Center • San Diego Freightliner • Silver State Truck & Trailer
- High Desert Truck & Trailer • TransWest Truck Center • Crossroads Equipment Lease & Finance
- BusWest • Fleetlogic • SelecTrucks of L.A. & L.V. • Ontario Collision Center
- Performance Truck & Trailer • Velocity Truck Rental & Leasing

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